

Scrutiny Review - High Intensity Users

TUESDAY, 18TH DECEMBER, 2007 at **18:00 HRS** - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

MEMBERS: Councillors Hoban, Lister, Mallett and Winskill (Chair)

AGENDA

1. APOLOGIES FOR ABSENCE (IF ANY)

2. URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item 8 below).

3. DECLARATIONS OF INTEREST

A Member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to the meeting the existence and nature of that interest at the commencement of that consideration, or when the interest becomes apparent.

A Member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a Member of the public, with knowledge of the relevant facts, would reasonably regard as so significant that it is likely to prejudice the Member's judgement of the public interest.

4. MINUTES (PAGES 1 - 6)

To approve the minutes of the meeting of 20 November (attached).

5. PROGRESS WITH REVIEW

To consider progress with the review and future timetable.

6. EVIDENCE FROM USER GROUPS AND ADVOCATES

To receive evidence from the following groups and organisations on their perception of services that are provided to support vulnerable people with long term conditions:

- Age Concern
- The Alzheimer's Association

7. HIGH INTENSITY USERS - PRESENTATION FROM INDEPENDENT EXPERT ADVISER

To receive a presentation from Professor Sue Procter from City University, the Panel's independent expert adviser, on:

- General principles and policy issues
- Evidence of what works best.

8. TELECARE IN HARINGEY

To receive a presentation from the Council's Adult Services on the use of telecare to help prevent avoidable admissions to hospital from vulnerable people with long term medical conditions.

9. NEW ITEMS OF URGENT BUSINESS

10. DATE OF NEXT MEETING.

To agree a date for the final meeting of the Panel.

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10 December 2007

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